

Providing Library Services to Arab Residents



Wed. November 4, 2009

9:30AM – 12:30PM

Maywood Public Library

Metropolitan
Library
System

Presenter: Catherine Popowits,
Diversity Training & Consulting, Inc.
Saffiya Shillo, Diversity Consultant

Reg.

MINIMUM: 17, register by Oct. 26

Fee: \$45

Location: 121 South Fifth Avenue
Maywood, IL 60153-1307

- DISCOVER why some Arab residents may be hesitant to use library services -- what cultural values impact the way Arab residents view the public library?
- DISUCSS how to assess the needs of your Arab residents and design library services to meet those needs
- PRACTICE strategies for building strong relationships with Arab patrons
- EXPLORE other ways to increase library use by Arab residents.

Register:

- > online at www.mls.lib.il.us
click on Calendar of Events
- > by faxing this registration form to
(630) 734-5050, attn: Yvonne Riley
- > by email to rileyY@mls.lib.il.us
specifying your name, library, title of event, and event date.
- > If you need an accommodation for a disability, please contact Yvonne Riley at least five working days prior to the event at (866) 734-2004 ext. 5118.
- > Seven (7) days notice for cancellations.
- > Questions and concerns please contact Yvonne Riley.
- > For more information visit us at www.mls.lib.il.us

Event #8026

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LOCATION: Maywood Public Library
121 South Fifth Avenue
Maywood, IL 60153-1307

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Library.....

Library Phone.....

Email.....

Job Title.....

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