

Serving the ESL Patron 101



Metropolitan
Library
System

Wed. March 17, 2010
9:00AM – 1:30PM
MLS Burr Ridge

Presenter(s): PANEL
Reg.
MINIMUM: 12 register by March 10, 2010
Fee: FREE
Location: 125 Tower Drive
Burr Ridge, IL

guest **SPEAKER:**
Dale Lipshultz, Ph.D., Literacy Officer
American Library Association
presentation -- **The American Dream Starts at Your Library**

Do you sometimes become uncomfortable when a foreign language speaking patron asks for help to learn English? Are you somewhat unfamiliar with English as a Second Language (ESL) resources? Ever wonder what happens to those patrons once they've been referred to outside resources? Get the knowledge and confidence you need to best serve the ESL patron with this workshop.

- How to conduct an ESL reference interview.
- Recommended ESL resources (including a core list of materials).
- Introduction to some of the tutoring groups in the area.
- Brief description of how to promote the ESL collection with sample brochures and bookmarks.
- Keynote speaker to describe the immigrant experience.

Register:

- > online at www.librarylearning.info.
- > by faxing this registration form to (630) 734-5050, attn: Yvonne Riley
- > by email to rileyY@mls.lib.il.us specifying your name, library, title of event, and event date.
- > If you need an accommodation for a disability, please contact Yvonne Riley at least five working days prior to the event at (866) 734-2004 ext. 5118.
- > Forty eight (48) hours notice for cancellations.
- > Questions and concerns please contact Yvonne Riley.
- > For more information visit us at www.mls.lib.il.us

Event #6697

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LOCATION: 125 Tower Drive
Burr Ridge, IL 60527
(630) 734 5000

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