

21 Ideas for 21st Century Libraries



Tuesday, February 23, 2010
1:30 – 4:30PM

MLS Burr Ridge

Metropolitan
Library
System

Presenters: Kim Bolan, Kimberly Bolan & Assoc.
Rob Cullen, Evanced Solutions

Reg.

MINIMUM: 18 register by Feb. 9, 2010

Fee: \$45

Location: 125 Tower Drive
Burr Ridge, IL 60527

Discover best practices for 21st century public libraries. Twenty-one examples and ideas from both public libraries and other organizations will be shown and discussed. Examples provided will include such topics as Library 2.0, Web 2.0, facilities, marketing and branding, self-service, collections, community collaborations, and customer service. The workshop will be interactive and presenters will encourage group discussion of the examples shown.

Learning Objectives include:

1. Explore the key elements of successful 21st century library service.
2. Discuss tools/techniques for successfully serving a variety of library customers, including users and nonusers.
3. Develop an individual library plan for moving forward with proactive 21st century approaches.

Register:

- > online at www.librarylearning.info.
- > by faxing this registration form to (630) 734-5050, attn: Yvonne Riley
- > by email to rileyY@mls.lib.il.us specifying your name, library, title of event, and event date.
- > If you need an accommodation for a disability, please contact Yvonne Riley at least five working days prior to the event at (866) 734-2004 ext. 5118.
- > Forty eight (48) hours notice for cancellations.
- > Questions and concerns please contact Yvonne Riley.
- > For more information visit us at www.mls.lib.il.us

Event #7471

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Tues. February 23, 2010, 1:30 – 4:30PM

LOCATION: 125 Tower Drive
Burr Ridge, IL 60527
(630) 734 5000

Name.....

Library.....

Library Phone.....

Email.....

Job Title.....

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